

About the ecobee3 lite smart thermostat

- The ecobee3 lite intuitively knows when to turn on your cooling and heating equipment based on your building's energy profile, the weather, and thousands of other data points, ensuring you're comfortable at all times.
- The ecobee3 lite can sense when your building is occupied, delivering comfort when you're at work while avoiding excessive energy use when you're not.
- You can control your ecobee3 lite manually or from anywhere using your smart phone and other devices.

Program details

- Your business must receive commercial electric service through Xcel Energy and have a rooftop, central air conditioning, or central heat pump system. Evaporative coolers, ductless mini-split heat pumps, window units, and chiller plants do not qualify.
- You must have access to a Wi-Fi network that can communicate with the ecobee3 lite.
- There is no limit to the number of smart thermostats you can have installed as long as they each control a separate air conditioning unit.
- You will be asked to accept the Terms and Conditions of Xcel Energy's AC Rewards for Business program and register your new ecobee smart thermostats.
- By agreeing to participate in the AC Rewards for Business program and receiving free ecobee3 lite smart thermostats, you also agree to let Xcel Energy make small adjustments to your thermostat (for no longer than four hours) on very hot days when the electric grid is at peak, also known as "events."
- If your business already participates in the Business Saver's Switch program and you choose to receive a thermostat installation, your business's Saver's Switch will be deactivated or removed for the duration of your enrollment. You will no longer receive your Saver's Switch bill credit.

- You will have the option to opt-out of as many voluntary events as needed, meaning you can cancel the event at your thermostat or on your mobile device and return to your normal comfort settings. Xcel Energy reserves the right to remove customers from the program who display high opt-out rates.
- The smart thermostat installed must be replacing a thermostat that directly controls HVAC equipment.
- All thermostats must remain online and communicating with Xcel Energy's systems. If a device is determined to be offline for an extended period of time, you will be notified and given the opportunity to reconnect it. If the device is not brought back online after you are notified, the device will be subject to removal from the program, and you will no longer receive bill credits for that device. Additional charges may apply.
- If you use eco+ on a device that is enrolled in AC Rewards, you must maintain a savings preference setting of 2 or above. Any eco+ enabled device with a savings preference of 1 will be treated as an offline device and will be subject to the program rules described above.
- You will own the smart thermostat(s) after participating in the program for two years. If you terminate your participation in the program prior to two years from your enrollment date, you may incur fees for the initial installation.
- Program terms are subject to change at any time. Other restrictions may apply.

Ongoing Support

Should you have any questions or concerns following the installation of your smart thermostat(s), please contact one of the following support centers:

For all questions related to your ecobee smart thermostat, contact: ecobee technical support: **1-877-932-6233** or **www.ecobee.com**.

For all questions related to the AC Rewards for Business program, contact: Xcel Energy's Business Solutions Center: **1-800-481-4700**.