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## Questionnaire on Utility Infrastructure Efficiency Barriers

1. What is your role at [ORGANIZATION]?
  - a. Executive management or leadership
  - b. Operations or program management
  - c. Planner or Planning Manager
  - d. Finance or administration
  - e. Engineering, technical or operations professional
  - f. Customer service, marketing or communications
  - g. Other (specify: \_\_\_\_\_)
  - h. Prefer not to say
  
2. How would you describe your organization? Is it a:
  - a. Municipal utility/association
  - b. Co-op utility/association
  - c. Investor-owned utility
  - d. Local government
  - e. Clean energy organization
  - f. Consumer group
  - g. Program implementer/consultant
  - h. Another type of organization (specify: \_\_\_\_\_)
  - i. Prefer not to say
  
3. For each possible barrier listed in the table on the next page, please rate how much of a barrier it is to implementing infrastructure efficiency projects through CIP.

	<b>An extreme barrier</b>	<b>A moderate barrier</b>	<b>A slight barrier</b>	<b>Not at all a barrier</b>	<b>Don't know/not applicable</b>
a. The business case for infrastructure efficiency projects is weak without additional justification	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>-8</sup>
b. Utilities can meet CIP requirements with DSM programs alone	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>-8</sup>
c. Utilities already have a workable cost recovery mechanism for infrastructure projects	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>-8</sup>
d. Capital infrastructure projects are budgeted and accounted for differently from CIP DSM projects	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>-8</sup>
e. Utilities lack awareness of infrastructure projects that increase system efficiency	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>-8</sup>
f. System efficiency is a lower priority for utilities compared to reliability and rates	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>-8</sup>
g. There is a lack of standardized savings metrics in evaluating infrastructure projects	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>-8</sup>
h. Unclear baseline standards against which to measure savings from infrastructure projects	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>-8</sup>
i. CIP reporting for infrastructure efficiency projects is too difficult	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>-8</sup>
j. Any other barriers?	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>-8</sup>

4. Of all of the barriers mentioned, which one do you think is the most difficult to overcome and why?

5. Are there other major barriers not listed in the table that should be considered?